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VIRTUAL COMMUNICATION AND ORGANIZATIONAL EFFECTIVENESS

Biriowu C. S¹ & Chris Biriowu T. B²

¹Research Scholar, Department of Management, Rivers State University, Port-Harcourt, Nigeria
² Research Scholar, Department of Mass Communication, Rivers State University, Port Harcourt, Nigeria

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ABSTRACT

This paper discussed the extent to which virtual communication aids organizational effectiveness. The purpose of the paper is establish a relationship between the various platforms of virtual communication such as emails, instant messaging, phone calls, video chats and conferences, etc., and achieving an organization's set objectives. The gains and limitations of virtual communication were outlined. The paper concludes that virtual communication can be useful to employees in carrying out their duties and relating with one another.

KEYWORDS: Virtual, Communication, Effectiveness, Instant Messaging, Phone Calls, Video Chats